



The health of your  
patients depends  
on compliance.

## Ensuring Multicultural Compliance in the Healthcare Industry

At **Language Service Associates** we know that understanding the complexities of the healthcare industry requires a myriad of dedicated, reliable and detail-oriented staff with the native language and cultural competency skills necessary to put you, your patients and partner organizations at ease. Our professional interpreters and translators have extensive medical training and experience, guaranteeing compliance across federal, state, & local levels. LSA is your complete language & cultural solution, specializing in translation, telephonic interpretation, on-location interpretation, and cultural consulting.

Our staff has a remarkably expansive range of experience interpreting medical information and translating healthcare documents including, but not limited to:

- Patient information materials
- Newsletters & posters
- Dosing instructions
- Patient records
- Health insurance documentation
- Physician information materials
- Pre/post-op consultations & instructions
- Office & homecare visit interpreting
- Customer call center interpreting
- Continuing medical education materials