



Don't leave your multilingual clients hanging.

We can support your contact center and keep your clients moving right along.

Language Services Associates' **INTERPRETALK**[®] is the industry's most advanced over-the-phone interpreter service that provides a variety of options to help you service your non-English speaking customers. In the U.S. alone, an estimated 50 million people do not speak English sufficiently enough to effectively complete a business transaction. LSA provides the most innovative approach to handling this huge and ever-growing segment of the market.

Our goal is to ensure that you will benefit by increasing your level of goodwill and operational efficiency as a result of some of the following features:

- Total customization of service
- Fastest connect times available
- Language Identification
- Instant access to detailed reports, updated in real time
- Customer support and true responsiveness to issues
- Capacity to quickly respond to changing needs and requirements
- User training, instructional materials and ancillary support equipment
- Unmatched QA program for pool of interpreters